

# Privacy statement

## Basic information

The following data privacy statement applies to the use of our website [fincapalmonte.com](http://fincapalmonte.com) and informs you about the type, scope and purpose of the collection and use of your personal data.

We take your data protection very seriously and treat your personal data confidentially and in accordance with the legal regulations, in particular the basic EU General Data Protection Regulation (GDPR) and in accordance with the country-specific data protection regulations applicable to Finca Palmonte, as well as this privacy statement.

## SSL encryption

For security reasons, and to protect your transmitted data in the best possible way, we use SSL encryption. You can recognize encrypted connections by the lock symbol and the "https://" in the address line of your browser.

All data that you transmit to this website - e.g. inquiries via contact form - cannot be read by third parties thanks to SSL encryption.

## Handling of personal data

The use of this website is possible without providing personal data. If personal data (e.g. name or e-mail address) is collected on our pages, this is done on a voluntary basis.

When you contact us (e.g. via contact form, e-mail, telephone or social media) your personal data will be processed for the first contact and for processing your inquiry. Personal data will only be processed by the persons listed in the [Impressum of the website](#).

We only store your inquiries and personal data for as long as this is necessary to fulfill the purposes pursued, or if this is provided for by the responsible legislator.

If the purpose of storage ceases to apply or if a retention period prescribed by the competent legislator expires, the personal data will be deleted.

Personal data will not be passed on to third parties.

## **Hosting provider, server log files & statistics**

The hosting provider of this website automatically collects and stores information in so-called server log files, which the browser automatically transmits. These are:

- IP address
- Browser type and browser version
- Operating system used
- Referrer URL
- Host name of the accessing computer
- Time of the server request

These data cannot be directly assigned to specific persons. These data are not combined with other data sources.

On the basis of this data, the hosting provider provides us with web statistics that show, for example, where our website was accessed and from which end devices. However, these statistics do not show who you are or what you have viewed on our website.

We reserve the right to check this data subsequently if we become aware of any concrete indications of illegal use of our website.

These data as well as all data of this website are stored at our hosting provider ONE.COM, Kalvebod Brygge 24, 1560 Copenhagen, Denmark. You can find their privacy policies [here](#).

## **Cookies**

Cookies are small text files that are stored by the browser on your end device. Cookies do not cause any damage and do not contain viruses. This website does not use cookies. Neither cookies are created nor external cookies are evaluated.

You can set your browser so that it informs you about the setting of cookies and only allows cookies in individual cases, excludes the acceptance of cookies for certain cases or in general and activates the automatic deletion of cookies when closing the browser.

## **Google Analytics, Facebook, Instagram, Twitter, YouTube & Tripadvisor**

Neither Google Analytics nor social media plugins are used on our website. This means that we do not track your visit to our website in any way and do not pass it on to others.

The website uses links to our Facebook, Instagram, Twitter, YouTube and Tripadvisor pages, recognisable by the corresponding logo button. These buttons do not transfer any data to the social networks mentioned. If you click on a button, you will leave our website and be redirected to our page on Facebook, Instagram, Twitter, YouTube or Tripadvisor. You will then no longer be on our website, but on the website of the corresponding social network. There, depending on your settings in your browser or the respective social network, personal data about you will be collected. The conditions for this can be found in the privacy policies of the social networks clicked on, for which we cannot assume any responsibility.

### **User rights**

You have the right to confirmation and information about your personal data stored with us at any time, as well as to correction, deletion or restriction of the processing of these data and the right to data transferability. **You can object to the processing of your personal data at any time.**

If you have any questions or complaints regarding the collection, processing or use of your personal data, or **if you wish to withdraw your consent**, please [contact us](#).

You have the right of appeal to the competent supervisory authority if you believe that the processing of personal data concerning you is illegal.

(Translated from German with DeepL)